

Positivley Pleasant View

A Quarterly Publication of Pleasant View Shiawassee County Medical Care Facility

Summer 2026

Caring for Life

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Pleasant View
Shiawassee County Medical Care Facility

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Newsletter Notice:

The **Positivley Pleasant View** newsletter is now electronic and can be viewed on our website. If you would like to continue receiving your newsletter via mail, please contact our Marketing Department at 989-743-3491 x 531.

Pleasant View SCMCF Named Best Nursing Home in Shiawassee County

The Argus-Press readers voted Pleasant View #1 in annual Best of The Best event

Every year, the Argus Press hosts its Best of the Best competition, where residents of Shiawassee County have the opportunity to vote for their favorite businesses in various categories. Pleasant View SCMCF was honored to win Best Nursing Home. This recognition would not be possible without the dedication and hard work from our amazing staff.

As a special thank you, the department head team hosted a day-long celebration. Lola's diner served free hot dogs, ice cream, and chips. Staff participated in a fun hula hoop contest, and CRT gave away numerous raffle prizes.



Thank you to all who voted for Pleasant View SCMCF and helped make this recognition possible. Most importantly thank you to our incredible staff for all you do every day!



Community Connections

Pleasant View's connections throughout the community

We have been making the most of summer with plenty of outings in the community. Some of our residents' favorite places have included the outdoor concert series in Durand, the Shiawassee County Fair, classic car show at the Meadows of Owosso, a Lansing Lugnuts baseball game, and the Food Truck Throwdown in Corunna.



Janelle Fuja
Marketing Assistant
Community Relations Team Member



Events & Happenings

July

- 4** Watch Fireworks
- 7** Food Truck Throwdown
- 10** Bryan Dixon Performing
- 13** Ice Cream Truck Coming
- 28** Staff and Resident Picnic



August

- 6** SMART ARTS
- 6** Moonlight Market
- 10-14** Fair Week
- 21** Bill McAllister
- 31** Root Beer Floats

FAIR



September

- 3** Booze and Tattoos
- 15** Grandparents Day
- 22** Oktoberfest
- 29** Wine and Charcuterie



Spotlights With T

THERESA DELAU, BSN, RN, LNHA
Director of Clinical Operations



Spotlight On Elaine Madrigal

- Nurse Aide

The PV Way. Elaine's PV Why.

Elaine Madrigal's PV experience is a true full-circle story and a beautiful example of "The PV Way" becoming her "PV Why."

Years ago, Elaine brought her mother to Pleasant View to live. As she connected with our care partners, she saw what makes PV different: high-quality, person-centered care and a true home for every resident.

As a family member, Elaine valued PV's 5-Star CMS Rating, our commitment to honoring each resident as an individual, and our drive to be better every day.

When Elaine later found herself considering a new career, she chose PV—a place where she could do meaningful work and make a difference working as a CNA.

Nearly seven years later, Elaine continues to set the standard for excellence in care. She mentors and supports others, brings professionalism and integrity to every shift, and provides compassionate care to the residents she serves.

Elaine's PV Why is deeply personal. She found a fulfilling career in the place her mother once called home, and that experience shapes the care she gives. Elaine understands what it means to trust others with someone you love, and she brings compassion, dignity, connection, and person-centered care to every resident.

Thank you, Elaine, for always showing us The PV Way in action—and reminding us that sometimes, our greatest "why" begins with the people we love. I encourage all care partners reading this, to consider your PV Why. I know you will be blessed by it.

Anniversaries

We would like to acknowledge our staff members for their service and dedication to our residents!

JULY

Kyle McPherson, 1 year
Ayla Dilts, 2 years
Sarah Thibodeau, 2 years
Jesse Cordial, 3 years
Colten Snyder, 3 years
Aaron Taylor, 5 years
Angela Smalley, 8 years
James Krizan, 9 years
David Skuczas, 9 years
Chad Pilot, 12 years

AUGUST

Gabriella Schu, 1 year
April Taylor, 1 year
Athena Evans, 2 years
Audrey Griswold, 2 years
Kyrie Silvers, 2 years
Brian Beacham, 3 years
Jasmine Stroub, 3 years
Dawn Loveless, 3 years
Alyssa LaBarge, 4 years
Kailea Rye, 4 years
Jayden Nierescher, 5 years
Angela McKinnis, 7 years
Erika Tomac, 10 years
Tereva Gibbs, 11 years
Amanda Lester, 11 years
Debra Wirostek, 15 years
Kristin Wharton, 16 years
Tiffany Lopez, 18 years
Erin Kelley, 24 years

SEPTEMBER

Katelyn Wright, 1 year
Michael Losh-Tithof, 1 year
Courtney Butcher, 1 year
Amanda Rogers, 1 year
Kira Beck-Kusnier, 1 year
Arian Rodgers, 1 year
Bette Diem, 1 year
Mikaela Morado, 1 year
Michele Mills, 2 years
Sami Morris, 2 years
Scott Orr, 2 years
Jolene Shinabarger, 4 years
Katlyn Gregory, 5 years
Marlene Skutt, 5 years
Samantha Wyatt, 8 years
Shirlette Todd, 9 years
Nichole Carr, 10 years
Megan Ruby, 11 years
Michael Miller, 16 years
Sarah Good, 17 years
Carol Turner, 5 years
Stephanie Jones, 20 years
Sue Vanderlip, 23 years
Jessica Ramsdill, 24 years
Pamela Dalton, 25 years

CRT Tumbler Sale



\$20

For more information on
how to order, contact Rachel
Baldwin 989-743-3491 Ext 531

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Every Story Matters

Celebrating Roger's journey and the moments that make life at Pleasant View meaningful

Pleasant View's partner rehabilitation company featured one of our own residents, Roger, in their success stories. His story represents many of the residents we are honored to serve at Pleasant View. Roger's journey is a reminder of why we do what we do every day.



Pleasant View is breaking the stereotypes surrounding nursing homes by putting our residents' quality of life first and helping them achieve goals they once thought were out of reach.

To read the full article about Roger's story, visit www.conceptrehab.com/your-story-matters.

Getting to Know Us

Meet Our Admissions Team

Pleasant View is proud to announce Heather McRae's new role as our Admissions Concierge. This new role further strengthens our commitment to providing a seamless and supportive admissions process for those seeking our short-stay skilled nursing services!

The Admissions Concierge serves as the frontline point of contact for individuals seeking admission to our facility directly from the hospital setting.

Meet Our Care Navigation Coordinator, Ashley Rolfe! At Pleasant View, we believe every resident deserves a smooth, supportive transition from the community into long-term care.

With a focus on trust, compassion, and clear communication, our Care Navigation Coordinator Ashley Rolfe, is dedicated to guiding new residents and their families every step of the way as they transition from home to long-term care.



Expansion Progress

Exciting progress continues as our new expansion moves closer to completion.

The Pleasant View expansion construction is progressing well, and it has been exciting to see the project take shape! The garage is nearing completion and will provide additional vehicle bays for the van and bus. Roof trusses & sheeting, and exterior brick are currently being installed in the new resident area. Windows will be installed soon, and interior walls are beginning to take shape, giving us a better sense of the new resident rooms and spaces.

This expansion will provide 40 additional beds, allowing us to care for residents who need quality care and support. We're grateful to everyone who has helped make this project possible and look forward to seeing this new space come to life for our residents, families, and community!



The Giving Tree

Join Us in Making this Christmas Special

Every holiday season, Pleasant View is dedicated to making Christmas special for our residents and helping create a joyful holiday season. Each resident has the opportunity to make a Christmas wish list, and we do everything we can to help make those wishes come true. If you would like to help make a resident's Christmas a little brighter by becoming a sponsor, please choose a tag from our Giving Tree located in the lobby. You can also call us at 989-743-3491 ext. 530,

THE GIVING TREE
WILL BE UP
NOVEMBER 17TH

GIFTS ARE DUE
DECEMBER 7TH

